



A.B.C. Learning Centres Limited
(Receivers and Managers Appointed)
(Administrators Appointed)

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Dear Parent,

I am writing to provide you with a general update, including information on some exciting new initiatives at ABC.

1. ABC2 Update

Firstly, there has been a further update today on the separate group of ABC2 Centres.

I want to reconfirm that your child's Centre is part of the core group of Centres that makes up the new ABC. The update regarding ABC2 has no impact on your Centre which continues to focus on providing the highest quality care to your child.

The separate Court Appointed Receiver of ABC2 has announced that, as a result of the conclusion of the sale process for that group of Centres, some ABC2 Centres will continue under new ownership, however, some will unfortunately close, as there were not buyers for all Centres.

While this outcome was foreshadowed some time ago, our thoughts are very much with those at the affected Centres. All of the team at the new ABC are doing everything they can to work with the Government and ABC2 as they help affected families make a smooth transition to a convenient alternative childcare place. I am pleased to report that all parties are cooperating very closely in this important process.

2. The new ABC: Renewal Program

The Receivers and Managers of the new ABC continue to work positively and productively with the new ABC management team. As a demonstration of the group's bright future, we are well underway with a program of significant investment and renewal of our Centres. This program is about placing ABC's focus firmly back on providing excellent child care to your family and other families in the community.

The program includes:

- Investing in our Centres by purchasing new toys, teaching resources and equipment.
- Regular, rolling maintenance at all Centres.
- Giving your Centre Director much more of a say in what your Centre needs and where resources should be allocated.

3. Childcare Chat & parent event

Our new approach means we are committed to an ongoing, two-way conversation with our families.

You may have noticed the addition of a new “Childcare Chat” section on our website www.childcare.com.au, which has been active since last week. We want Childcare Chat to be a completely open forum where you can share your honest views, ideas and encouragement, as well as any areas for improvement or constructive criticism. We recognise that ABC has a great deal it can learn from the thousands of families who entrust their kids to our care each day.

This is a significant change in approach for ABC, but we see it as a positive step towards greater openness and transparency. We are genuinely interested in the frank discussion Childcare Chat will generate, as it can help us to drive further improvements at your Centre. Please make the time to visit the forum and share your thoughts with us.

In addition to Childcare Chat, your Centre Director is also arranging a Parents’ event that will provide an opportunity for you to get together with our staff and other parents for general discussion, questions and feedback. You will be able to get details from your Centre Director.

4. Thank you

Thank you for taking the time to read this letter, and once again for continuing to provide fantastic support to ABC, particularly your local Centre.

As you can see, there are some exciting things happening at the new ABC. I look forward to providing you with further updates in the future.

Kind regards



Chris Honey
Receiver & Manager